



Booking Terms & Conditions

- 1) You must not accept any booking unless you understand and agree with the following terms and conditions.
- 2) All accommodation is subject to availability.
- 3) Rates prices can be withdrawn or varied at any time and without notice.
- 4) Booking applications from persons under the age of 18 will not be accepted.
- 5) Booking applications are to be in writing (e.g. mail, fax or email) to the Ski-Lib Booking Office or through our booking engine on the website.
- 6) No booking made more than 18 months in advance will be accepted. Booking applications (accompanied with the proper deposits payable) can made/accepted less than 18 months in advance of the booking date.
- 7) Ski-Lib does not guarantee weather, snow, or road conditions.
- 8) Applications are dealt with in order of receipt by the SkiLib Booking Office.

Liabilities:

- 9) We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements.
- 10) We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by any event which is beyond our control which is not preventable by reasonable diligence on our part.

Deposits:

- 11) Full payment is required for the acceptance and confirmation of any booking made less than 28 days in advance of the commencement date of the booking.
- 12) Shareholders can receive a further 10% discount on their winter bookings if made and paid in full before 30th April 2008. This discount only applies to the Shareholder booking and does not apply to shareholder guests or children.
- 13) A 50% deposit is required for the acceptance and confirmation of any ski (winter) season booking where application is made after 1st April and more than 28 days in advance of the commencement date of the booking. The full balance is required to be paid at least 28 days prior to commencement of the booking.
- 14) A 20% deposit is required for the acceptance and confirmation of winter bookings where application is made prior to 1st April and is made more than 28 days in advance of the commencement date of the booking. The full balance is required to be paid at least 28 days prior to commencement of the booking.
- 15) Where any booking is secured and confirmed on payment of a deposit and full payment of the balance is not received at least 28 days prior to the commencement date of booking, the booking may be considered to have been cancelled and a cancellation fee of 20% of the whole booking cost will be charged.

Cancellations:

- 16) Advice of booking cancellations will only be accepted in writing (e.g. mail, fax or email).
- 17) Cancellation refunds are issued as follows: More than 28 days notice - Refund amount is the cost of the booking less 20% (cancellation fee). Less than 28 days notice - no refund is given unless the whole booking is subsequently filled. If filled the



refund amount is the cost of the booking less 20% (cancellation fee).

18) It is the sole prerogative of the Ski-Lib Booking Officer to decide whether a booking was subsequently filled. Cancellations are filled in order of receipt of written advice.

19) If a cancelled booking is re-booked by the same person, the cancellation fee is still payable.

20) Bookings are non-transferable and no guest shall substitute another person for the person who made the booking.

Discounts & Child Rates:

21) Shareholder discount rates (including shareholder special guest rates) only apply when the shareholder making the booking is one of the guests present during the period of the booking.

22) The current Shareholder discount is 50% of the rack rate which only applies to Shareholders.

23) Guests of shareholders pay 75% of the rack rate.

24) Children whose legal guardian or parent is a Shareholder pay 50% of the rack rate. All other children (15 years and under) of guests and non members pay 75% of the rack rate.

25) All guests are to abide by Ski-Lib Alpine Club rules. Behaviour of children is the responsibility of their parents/guardians. Children and adults are to be considerate of other guests and act according to SkiLib's code of conduct.

Mt Buller Lodge:

26) Bookings are essentially by the room, otherwise on a shared room basis. (The booking officer will endeavour to match your booking with a room size to suit). In periods of heavy occupancy it may be necessary to accommodate another booking in the same room. This would only be done after consultation with the two parties, and if they consent.)

27) Room occupancy times are: In 5:30pm. Out by 1:00pm (3:00pm shareholders only). A late checkout/ baggage handling fee may be charged for overstays. Luggage interchange is available.

28) Guests are required to clean up after each meal and to vacuum and clean their bedroom/s, (including ensuite bathroom) food space and refrigerator space before departure.

Falls Creek Flat:

29) Bookings for the Falls Creek Flat are per whole flat per week only, unless otherwise advertised or agreed by the booking officer.

30) Occupancy times are: In 4:30pm. Out by 10:00am

31) Guests are required to maintain the flat in a tidy condition and to vacuum and tidy throughout the flat prior to departure.

32) Guest are required to inform the booking office of any supply or maintenance issues they have noted during their stay.